

Von: Info, GLOBALG.A.P. <info@globalgap.org>
Gesendet: Mittwoch, 3. Februar 2021 14:09
An: Leonard Jansen
Betreff: Audit Online Hub – Recent changes and updates

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Audit Online Hub – Recent changes and updates

Dear Leonard Jansen,

We are updating our hub on a regular basis thanks to the feedback from our valuable Audit Online Hub users. These changes can be found [here](#).

New features:

- Added missing PH part to QMS checklist
 - The missing Produce Handling part of the QMS checklist is now available on the test system. Currently, this is undergoing internal testing, however it may already be visible to you. We will inform you as soon as final testing is complete.
- Added missing info for Audit Report
 - The missing assessment type “Surveillance” is now available on the test system. Other missing questions as indicated under GR I 5.1.2.1 2 and GR II Annex II.2 have also been added. Currently, this is undergoing internal testing, however it may already be visible to you. We will inform you as soon as final testing is complete.
- Extended PO attribute
 - More detailed information on the PO attribute should be possible in the future. For this purpose, we have implemented some new fields, which can be filled in on a voluntary basis, purely for test purposes. Currently, this is undergoing internal testing, however it may already be visible to you. We will inform you as soon as final testing is complete.
- Update on new standard in Audit Online Hub test system: PHA V1.2
 - Produce Handling Assurance standard version 1.2 (incl. checklist templates) is available now on the Audit Online Hub test and live system. Final testing is complete and the transition period into the live system has begun.
- Update on new standard in Audit Online Hub test system: Nurture V11.2
 - The Nurture Module in version 11.2 (incl. checklist templates) is available now on the Audit Online Hub test and live system. Final testing is complete and the transition period into the live system has begun.

Configuration changes:

- Changing data in status "Closed" no longer possible
 - Changing data in an audit report with the status "Closed" is no longer possible.
- New translations of IFA V5.2

- Vietnamese, Arabic, Hungarian, French, German, Dutch, Japanese, Italian, Chinese and Albanian translations of the IFA V5.2 checklist are available now on the test system and the live system.

Bugfixes:

- Justification falsely required in API
 - In the case of the answer "Yes", the Justification / Comment was incorrectly requested. The bug has been fixed.
- Assessor Team and Key Persons values not saved via API
 - An error occurred when transferring the values using the API, as a result of which the transferred values for these fields were not saved. The bug has been fixed.

Furthermore, if a checklist is not yet available (e. g. Checklists PH, RMS), we kindly ask you to refer to the Technical Newsletter for updates. Once a checklist is available, please start using them for new uploads.

It is not necessary to fill out a new checklist for previous uploads in Audit Online Hub.

Clarification of system environments

There are two system environments within the Audit Online Hub: **productive** (LIVE / PRO; audit.globalgap.org) and **test** (TEST / PRE; pre-audit.globalgap.org). Since there are misunderstandings regarding the use of the two available system environments, we would like to briefly explain what the two systems are used for:

The productive system should only be used to upload valid, correct data for audits. We consider everything uploaded here to be real data. As soon as an audit report has the status "Closed", we assume that the audit, including all relevant steps, has been completed and has therefore been submitted to us. It is also connected to the GLOBALG.A.P. database (database.globalgap.org), which is required to call up producer data and create new audits.

The test system is used purely for test purposes. The data stored here are of no direct use and are not counted towards the monthly quotas for inspection/audit checklists. This system is used to trial the basic functionality of the Audit Online Hub. In addition, new/updated functions are tested here first before they are rolled out in the productive environment. This environment is not a duplicate of the productive environment. It is connected to the test environment of the GLOBALG.A.P. database (test.globalgap.org), which is used to test the GLOBALG.A.P. database functions (including the retrieval of producer data).

More information can be found here:

- [Information page on our website regarding Audit Online Hub](#)
- [Release notes \(for both database and Audit Online Hub\)](#)
- [Twitter channel for updates on the latest developments](#)
- [Audit Online Hub API documentation](#)
- [Wiki article](#)

Extended upload requirements from 15 February 2021

GLOBALG.A.P. has presented the new developments and bug fixes to the Certification Body Committee (CBC) and, based on the significant progress we have observed, it has been agreed that the quota for checklists captured in the Audit Online Hub will be expanded. From 15 February to 15 May 2021, GLOBALG.A.P. approved certification bodies shall now upload 25% of the audit/inspection checklists per month via the Audit Online Hub (increase from 10%). During this expansion of the introduction phase, GLOBALG.A.P. will continue to monitor the usage, but will not sanction CBs for incorrectly or incompletely updated checklists in Audit Online Hub. Wherever possible, GLOBALG.A.P. will advise CBs on any systematic errors and their general performance in using the Audit Online Hub.

Before 15 May 2021, GLOBALG.A.P. and the CBC will once again review the continued development of the Audit Online Hub and decide together on the upload requirements after this date.

GLOBALG.A.P. will provide the full details of the updated upload rules and requirements in a further technical communication before 15 February 2021.

What do the software partners offer for their fees?

Our software partners have analysed multiple pain points of using, implementing, and maintaining an auditing system throughout their research. With the solutions from our software partners, you can get even more out of GLOBALG.A.P.'s Audit Online Hub.

Are you interested to find out what your ROI exactly is? Our software partner ZERTIC has now introduced a "Business Case Analyser". "Depending on your current situation, you could realize a 50% reduction in hands-on time (audit executing, reporting and non-conformity management). Due to the workflow management within the application the lead time can be reduced with 20%."

Learn more [here](#).

Still got concerns or questions about the Hub? Just [contact our customer support](#). You can also let us know about your experience so far or offer suggestions for improvement.

We are delighted to engage in new digital solutions with you.

Kind regards,
the GLOBALG.A.P. Team

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