

**Von:** Info, GLOBALG.A.P. <info@globalgap.org>  
**Gesendet:** Freitag, 2. April 2021 09:13  
**An:** Leonard Jansen  
**Betreff:** Audit Online Hub – Recent changes and updates

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## Audit Online Hub – Recent changes and updates

Dear Leonard Jansen,

We are updating our hub on a regular basis thanks to the feedback from our valuable Audit Online Hub users. The latest changes are published in brief on our website [here](#). For a more detailed overview, please read on.

### Clarification of system environments

There are two system environments within the Audit Online Hub: **productive** (LIVE/PRO; audit.globalgap.org) and **test** (TEST/PRE; pre-audit.globalgap.org). Since there are misunderstandings regarding the use of the two available system environments, we would like to briefly explain what the two systems are used for:

The productive system should only be used to upload valid, correct data from audits. We consider everything uploaded here to be real data. As soon as an audit report has the status “Closed”, we assume that the audit, including all relevant steps, has been completed and has therefore been submitted to us. It is also connected to the GLOBALG.A.P. database (database.globalgap.org), which is required to call up producer data and create new audits.

The test system is used purely for trial purposes. The data stored here are of no direct use and are not counted towards the monthly quotas for audit checklists. This system is used to test the basic functionality of the Audit Online Hub. In addition, new/updated functions are tested here first before they are rolled out in the productive environment. This environment is **not** a duplicate of the productive environment. It is connected to the test environment of the GLOBALG.A.P. database (test.globalgap.org), which is used to test the GLOBALG.A.P. database functions (including the retrieval of producer data).

More information can be found here:

- [Information page on our website regarding Audit Online Hub](#)
- [Release notes \(for both database and Audit Online Hub\)](#)
- [Twitter channel for updates on the latest developments](#)
- [Audit Online Hub API documentation](#)
- [Wiki article](#)

### New features:

- Inspection methodology in the test system:

- The Inspection Method & Justification for Fruit & Vegetables were added to all versions of IFA Fruit & Vegetables checklists. This is still undergoing internal testing, however it may affect you within the test system. We will inform you as soon as final testing is complete.
- Added missing Produce Handling part to QMS checklist
  - The missing Produce Handling part of the QMS checklist is now available as separate checklist on the test system and the live system.
- Added missing info for audit report
  - The missing assessment type “Surveillance” is now available on the test system and the live system. Other missing questions as indicated under GR I 5.1.2.1 2 and GR II Annex II.2 have also been added.
- Extended PO attribute
  - In the future, as more detailed information on the parallel ownership (PO attribute) should be possible, we have implemented some new fields which can be filled on a voluntary basis. This is now available on the test system and the live system.
- New add-on in Audit Online Hub test system: GLOBALG.A.P. PLUS add-on v5.1
  - GLOBALG.A.P. PLUS add-on version 5.1 is still undergoing internal testing. However it may already be visible to you within the test system. We will inform you as soon as final testing is complete and the transition period into the live system starts.
- New standard in Audit Online Hub test system: CoC v6
  - Chain of Custody in version 6.0 is still undergoing internal testing. However it may already be visible to you within the test system. We will inform you as soon as final testing is complete and the transition period into the live system starts.

#### **Configuration changes:**

- Change to dates and duration data structure
  - In the "Assessment" tab – Audit Dates and Duration shall be recorded with start and end date as well as time, instead of duration in hours. This is still undergoing internal testing, however it may affect you within the test system. We will inform you as soon as final testing is complete.
- Revise non-compliance section
  - Entire section is revised (incl. due date mandatory in NC's; keep closed NCs in report; new comment fields for auditors). This is still undergoing internal testing, however it may affect you within the test system. We will inform you as soon as final testing is complete.
- Validation of answers needed (Yes, No, N/A)
  - All control points shall be answered before being able to close the audit. This is still undergoing internal testing, however it may affect you within the test system. We will inform you as soon as final testing is complete.
- New translation of HPSS v1.2
  - Spanish translation of the HPSS v1.2 checklist is now available on the test system and the live system.
- New translations of IFA v5.2
  - Swahili and Georgian translations of the IFA v5.2 checklist are now available on the test system and the live system.

#### **Bugfixes:**

- None

#### **Updated FAQ section on website now available**

We have collected your feedback and updated our FAQ section on our Audit Online Hub webpage. Click [here](#) to read them.

#### **Technical news for certification bodies**

On 1 March 2021, GLOBALG.A.P. published its latest Technical Newsletter which includes news of the Audit Online Hub and any relevant GLOBALG.A.P. technical news. Click [here](#) to read them.

Still got concerns or questions about the Hub? Just [contact our customer support](#). You can also let us know about your experience so far or offer suggestions for improvement.

We are delighted to engage in new digital solutions with you.

Kind regards,  
the GLOBALG.A.P. Team

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